

The Role of Service Excellence and Facilities in Flight Industries

Marcelo Budimir¹

Professional Practitioner¹

Correspondence Email: marcelobudimir@professional.com¹

Abstract

Consumers pay in return for the convenience, service and satisfaction they receive from the service, not for ownership of the service. If not controlled, this can have a negative impact on the company, because many customers feel dissatisfied. This is the basis for consumers to be able to buy products or services from the same place repeatedly and not switch to other competing companies. However, in the business world, it is not enough to be in this position, we have to be competitive and number one, and one way to win the competition is to improve service quality, because increasing service quality will make consumers satisfied and loyal.

Keywords: business, competition, satisfaction.

INTRODUCTION

There are several factors that can influence consumer satisfaction, namely service quality and product quality. From the above definition, it can be concluded that quality is a quality standard where each element is interconnected and can influence performance in meeting customer expectations. Service is an activity or benefit that one person can offer to another which is essentially intangible and does not result in ownership of anything. The existence of very busy peak periods is a problem in itself for service marketing. From the data above, it can be said that many outlets do not necessarily have high consumption value either. The existence of very busy peak periods is a problem in itself for service marketing.

METHOD

Service is an activity or benefit offered to consumers or service users so that it can satisfy or meet consumer needs and desires. Service quality is an effort to fulfill consumer needs and desires as well as the accuracy of delivery in keeping with consumer expectations. During peak periods, it is possible that the services provided by producers are very minimal, for example speeding up service times in order to serve as many customers as possible. From the data above, it can be said that many outlets do not necessarily have high consumption value either. Services in general are intangible and cannot be fully owned by consumers. It is impossible to produce quality products and services without quality people and processes. Service businesses place great importance on the human element. However, in the business world, it is not enough to be in this position, we have to be competitive and number one, and one way to win the competition is to improve service quality, because increasing service quality will make consumers satisfied and loyal.

RESULT AND DISCUSSION

Service quality is an effort to fulfill consumer needs and desires as well as the accuracy of delivery in keeping with consumer expectations. Consumers pay in return for the convenience, service and satisfaction they receive from the service, not for ownership of the service. From the data above, it can be said that many outlets do not necessarily have high

consumption value either. Quality not only emphasizes aspects of the final result, namely products and services, but also concerns human quality, process quality and environmental quality. Service quality is the best matrix for evaluating consumer satisfaction in comparison between expectations and perceptions of service.

CONCLUSION

Service is an intangible task that satisfies the needs of consumers or business users. This is the basis for consumers to be able to buy products or services from the same place repeatedly and not switch to other competing companies. However, in the business world, it is not enough to be in this position, we have to be competitive and number one, and one way to win the competition is to improve service quality, because increasing service quality will make consumers satisfied and loyal. However, in the business world, it is not enough to be in this position, we have to be competitive and number one, and one way to win the competition is to improve service quality, because increasing service quality will make consumers satisfied and loyal. Services in general are intangible and cannot be fully owned by consumers. From the data above, it can be said that many outlets do not necessarily have high consumption value either.

REFERENCES

- Adika, D., Arsyad, M., Akmal, S., Sahetapy, M., Nurkhamidah, N., Muntafi'ah, L. N., ... & Larekeng, S. H. (2024). Teknologi Pembelajaran di Era Society 5.0. *Penerbit Mifandi Mandiri Digital*, 1(01).
- Sihaloho, R. D., & Handayani, R. (2018). Pengaruh Work-To-Family Conflict Terhadap Komitmen Organisasi Pada PT. Pelabuhan Indonesia I (Persero) Medan. *Jkbm (Jurnal Konsep Bisnis Dan Manajemen)*, 5(1), 25-38.
- Sihotang, R., & Handayani, R. (2024). Control Inventory of Raw Materials Using Supply Probabilistic with Q Method (Continuous Review Method) in the Animal Feed Industry Shrimp. *Journal of Science Technology (JoSTec)*, 6(1).
- Sitompul, R. H. S. D., Handayani, R., Sihotang, R. (2023). Pengembangan Industri Pariwisata Dengan Menggali Potensi Yang Ada Di Desa Sitanggor. *JPM-UNITA (Jurnal Pengabdian Masyarakat)*, 1(2), 25.
- Handayani, R., & Sihombing, M. H. (2022). Planning of Optimal Raw Materials Inventory Using the Markov Chain Method. *Journal of Science Technology (JoSTec)*, 4(1).
- Handayani, R., & Situmorang, R. (2022). Analisis Faktor-Faktor yang Mempengaruhi Produktivitas Kerja Pegawai Di Sekretariat Daerah Kabupaten Toba. *Tapanuli Journals*, 4(2), 292-301.
- Handayani, R. (2021). The Effect of Leadership Style on Employee Performance with work motivation As Intervening Variable. *International Journal of Multidisciplinary Research and Analysis*, 4.
- Handayani, R., & Manihuruk, S. (2021). Pengaruh Kesejahteraan Dan Komitmen Kerja Terhadap Peningkatan Kinerja Pegawai Badan Perencanaan Pembangunan Daerah Kabupaten Humbang Hasundutan. *Tapanuli Journals*, 3(2), 251-259.
- Handayani, R. (2018). Pengukuran Tingkat Produktivitas Tenaga Kerja Level Operator Di PT Toba Pulp Lestari TBK Porsea. *Tapanuli Journals*, 1(1), 162-169.
- Hidayat, R., & Sahri, Y. (2023). THE INFLUENCE OF EDUCATION, HEALTH, POVERTY, AND UNEMPLOYMENT ON ECONOMIC GROWTH THROUGH THE HDI IN SOUTH SUMATERA 2017-2021: Direct Influence, Indirect influence. *I-ECONOMICS: A Research Journal on Islamic Economics*, 9(1), 55-66.

- Lantemona, I. H. (2024). *INDUSTRI AREN DAN TANTANGANNYA*. Cendikia Mulia Mandiri.
- Lantemona, I. H., Wowiling, S. A., Boka, I. R. Y., Liow, F. E. R., & Turang, I. F. Y. (2024). *TATA KELOLA PRODUKSI YANG SEIMBANG, MEMBANGUN KEBERLANJUTAN DAN EFISIENSI*. Cendikia Mulia Mandiri.
- Lantemona, H., & Boka, R. Y. (2023). A Nutrient Analysis Of Various Taro Varieties in The Sangihe Islands Region. *Jurnal Teknologi Pangan dan Ilmu Pertanian*, 1(4), 222-235.
- Lantemona, H. (2023). A Comparative Analysis of Phenolic Compound Quality in Virgin Coconut Oil. *Demeter: Journal of Farming and Agriculture*, 1(2), 42-50.
- Lantemona, H., Sahupala, R., & Boka, R. Y. (2023). Mangosteen (*garcinia mangostana* L.) trunk bark as palm sap preservative. *Food Res*, 7(3), 98-104.
- Lantemona, H., Tenggengan, P., & Baali, J. (2022). Pengaruh penambahan daun pandan terhadap mutu sirup nira aren. *Teknologi Pangan: Media Informasi dan Komunikasi Ilmiah Teknologi Pertanian*, 13(2), 227-234.
- Lantemona, H., Potoboda, J. A., Liow, F. E. R., & Boka, R. Y. (2021). Preference level effect to the additional of aloe vera gel and lime juice in producing" Cap tikus" hand sanitizer". *International Journal of Management IT and Engineering*, 11(3), 1-8.
- Lantemona, H., Yobong, J., Liow, F. E. R., & Turang, F. Liquid Waste Utilization of Coconut Flour Industry at PT. Royal Coconut Airmadidi asan Alternative Fuel.
- Lantemona, H. (2016). Combination Treatment Effect Ph And Optimal Temper Efficiency. *Advances in Environmental Biology*, 10(9), 159-163.
- Lantemona, H. The Effect of Yeast Amounton Aren Sap to the Patterns of Growth and Development of Yeast During Fermentation.
- Lantemona, H., Abadi, A. L., Rachmansyah, A., & Pontoh, J. (2013). Impact of altitude and seasons to volume, brix content, and chemical composition of aren sap in North Sulawesi. *IOSR Journal of Environmental Science, Toxicology and Food Technology*, 4(2), 42-48.
- Wantouw, S., Antariksa, B. Y., & Tamod, Z. (2014). Perception and Participation on Co-Management of Green Open Space in Coastal Reclamation Area Manado. *Int. J. Appl. Sociol*, 4, 108-113.
- Wantouw, S., Antariksa, Y. B., & Tamod, Z. (2014). Effective Co-Management Model on the Green Open Space Management in Reclamation Area of Manado Beach. *International Journal of Ecosystem*, 4, 246-250.
- Ponengo, I., Sarajar, K., Wawointana, D. R., Wantouw, S., & Binti, S. J. (2024). Perancangan Objek Wisata Budaya di Lembah Napu Kabupaten Poso. *Journal of Mandalika Social Science*, 2(2), 213-224.
- Abdullah, A., Syarif, M., Imran, M., Yusri, A., Idrus, I., Artayani, M., ... & Tiagas, D. H. (2024). *Struktur Dan Konstruksi Bangunan Sederhana*. TOHAR MEDIA.
- Paramansyah, H. A., SE, M., Husna, A. I. N., & Sos, S. (2021). *Manajemen Sumber Daya Manusia Dalam Perspektif Islam*. Almuqsith Pustaka.
- Paramansyah, H. A., & SE, M. (2020). *Manajemen pendidikan dalam menghadapi era digital*. Arman Paramansyah.
- Butt, M., Hu, B., Shafi, K., & Malik, B. H. (2015). The negative relationship between work family conflict and career satisfaction and the role of individual differences. *International Journal of Academic Research in Business and Social Sciences*, 5(8), 102-113.
- Jumainah, J., Paramansyah, A., Rohmiyati, Y., Boari, Y., & Nurnaningsih, A. (2023). The Relationship Analysis Between The Index Card Match Learning Model and Students' Activeness and Memorizing Capability. *Journal on Education*, 6(1), 1369-1374.

- Husna, A. I. N., & Paramansyah, A. (2020). Perkembangan Industri Perbankan Syariah pada Pembiayaan yang Disalurkan (Libraryresearch). *Jurnal Maps (Manajemen Perbankan Syariah)*, 3(2), 129-139.
- Norman, E., Paramansyah, A., Utami, W., & Aminah, S. (2022). SWOT Analysis as a Strategy for Madrasah Principals in Realizing Academic Madrasah. *Al Tanzim: Jurnal Manajemen Pendidikan Islam*, 6(02), 520-530.
- Junaedi, D., Norman, E., Salistia, F., Arsyad, M. R., & Paramansyah, A. (2022). The Analysis of the Impact of Debt on the Indonesian Economy for the Period 1976-2021. *ManBiz: Journal of Management and Business*, 1(1), 1-18.
- Wati, A., Paramansyah, A., & Damayanthi, D. (2020). Penerapan Etika Bisnis Islam Dalam Transaksi Jual Beli. *El-Mal: Jurnal Kajian Ekonomi & Bisnis Islam*, 1(2), 184-200.
- Paramansyah, A., Abdillah, I., & Damayanthi, D. (2021). Implementasi akad ba'i istishna dan ba'i taqsith pada pembiayaan kepemilikan rumah (non bank) di perumahan islami Indonesia. *Al-Kharaj: Jurnal Ekonomi, Keuangan & Bisnis Syariah*, 3(1), 72-87.
- Paramansyah, H. A., & SE, S. (2022). *MANAJEMEN STRATEGIS: Strategi, Konsep, & Proses Organisasi*. Almuqsith Pustaka.
- Norman, E., Paramansyah, A., & Abdan, M. S. (2022). The Role of Organizational Culture in the Effectiveness of School Organizations. *Da'watuna: Journal of Communication and Islamic Broadcasting*, 2(3), 254-269.
- Paramansyah, A., Hamzah, H., Putra, R. P., Direja, A. H. S., & Zamakhsari, A. (2023). The Impact of Parents Training Program for the Psychosocial Development of Autism Spectrum Disorder Students. *Journal on Education*, 6(1), 6147-6154.
- Riyanto, A., & Paramansyah, A. (2020). Strategi Pemasaran untuk Meningkatkan Penjualan Beton Siap Pakai (Ready Mix Concrete) pada PT Semen Indogreen Sentosa Plant Cikarang. *Al-Kharaj: Jurnal Ekonomi, Keuangan & Bisnis Syariah*, 2(2), 154-166.
- Endaryono, B. T., Paramansyah, A., & Djuhartono, T. (2018). Peran Kinerja dapat Meningkatkan Pendapatan untuk Peningkatan Ekonomi Keluarga Menurut Perspektif Islam. *Sosio e-kons*, 10(1), 11-19.
- Masitho, S., Paramansyah, A., Yanih, S., Sumarsih, T., Yuningsih, N., & Ramdhani, D. (2023). Pengembangan Assesmen Pembelajaran PAI Pada Lembaga Pendidikan Madrasah dan Pondok Pesantren Dalam Era Digital. *Jurnal Dirosah Islamiyah*, 5(3), 763-770.
- Setiawan, U., Nurjaman, U., Fatkhulloh, F. K., & Paramansyah, A. (2022). Implementasi 4 Pilar Visi Pendidikan di Indonesia: Visi Pendidikan Berbasis Agama, Filsafat, Psikologi dan Sosiologi. *Jurnal Dirosah Islamiyah*, 4(3), 432-441.
- Ma'mun, S. (2017). Implementasi pendidikan karakter berbasis agama di madrasah sebagai bentuk penanaman karakter pemimpin yang ideal. *Tarbawiyah: Jurnal Ilmiah Pendidikan*, 13(02), 187-204.
- Paramansyah, A., Musa, M., & Pranajaya, S. A. (2024). Integration Of Values Education In Learning Islamic Religious Education: Building Students'moral Development. *International Journal of Teaching and Learning*, 2(3), 732-744.
- Paramansyah, A., & Rostandi, U. D. (2022). Implementation Of Education Management In The Era Of Society 5.0. *Edukasi Islami: Jurnal Pendidikan Islam*, 11(001), 141-152.
- Paramansyah, A., Ghulam, D. M., & Ernawati, E. (2020). Pengaruh Kesadaran Merek (Brand Awareness) terhadap Keputusan Pembelian Handphone Samsung. *Al-Kharaj: Jurnal Ekonomi, Keuangan & Bisnis Syariah*, 2(1), 88-107.
- Wardana, Y. F. W., Sudirman, S., Rachman, R. S., Paramansyah, A., & Ramli, A. (2024). Analysis of The Influence of Organizational Culture and School Principal Leadership Style on Performance of Private National High School Teachers.

- Paramansyah, A., Siradj, S., Husna, A. I. N., & Ernawati, E. (2022). Karakteristik Pembelajaran Kitab Kuning di Pondok Pesantren. *As-Syar'i: Jurnal Bimbingan & Konseling Keluarga*, 4(2), 221-247.
- Paramansyah, A., Husna, A. I. N., & Ernawati, E. (2021). Pengaruh Perhatian Orang Tua terhadap Hasil Belajar PAI Siswa Kelas VII. *Reslaj: Religion Education Social Laa Roiba Journal*, 3(1), 81-101.
- Sugesti, H., & Hasbi, H. (2022). Pengaruh Akad Mudharabah, Musyarakah Dan Wadiah Terhadap Peningkatan Laba Pada PT. Bank Bni Syariah Yang Terdaftar Di Otoritas Jasa Keuangan. *Islamic Economic and Business Journal*, 3(1), 123-138.
- Paramansyah, A., Nurfitriah, N., Wibowo, E. H., Hamdi, F., Ekawati, E., & Dzakiroh, F. (2023). Pengembangan Assesment Pembelajaran Pendidikan Agama Islam pada Lembaga Pendidikan Islam Dalam Era Digital. *Jurnal Dirosah Islamiyah*, 5(3), 822-828.
- Wati, A., Paramansyah, A., & Damayanthi, D. (2020). Penerapan Etika Bisnis Islam Dalam Transaksi Jual Beli. *El-Mal: Jurnal Kajian Ekonomi & Bisnis Islam*, 1(2), 184-200.
- Norman, E., Paramansyah, A., & Zaini, A. W. (2024). The Influence of Inspiring Leadership and Religiosity on Teacher Performance. *Al-Tanzim: Jurnal Manajemen Pendidikan Islam*, 8(2), 438-450.
- Paramansyah, A., Zamakhsari, A., & Ernawati, E. (2023). Upaya Meningkatkan Kemampuan Mengenal Lambang Bilangan Melalui Kegiatan Bermain Kartu Angka pada Anak Kelompok A di SPS Dahlia Jatisampurna Bekasi. *Tarbiatuna: Journal of Islamic Education Studies*, 3(1), 43-55.
- Norman, E., Pahlawati, E., & Paramansyah, A. (2022). Analisis Evaluasi Kinerja Karyawan Menggunakan Panduan James E Neal Jr. *Al-Kharaj: Jurnal Ekonomi, Keuangan & Bisnis Syariah*, 4(5), 1548-1569.
- Yusrie, C. S., Ernawati, E., Mudrikah, A., Barlian, U. C., & Paramansyah, A. (2022). Standarisasi dan Profesionalisas Implementasi Kurikulum 2013 Revisi Dalam Era Industri 4.0. *Jurnal Dirosah Islamiyah*, 4(2), 185-210.
- Devicha, Y. (2022). *Strategi Pengembangan Produk Wisata Untuk Meningkatkan Kepuasan Wisatawan* (Doctoral dissertation, Universitas Muhammadiyah Sumatera Barat).
- Paramansyah, A., & Parojai, M. R. (2024). *Pendidikan Inklusif Dalam era Digital*. Penerbit Widina.
- Paramansyah, A., Ramdani, A. D., Sopandi, I., Suharyanto, E., Yustian, R., Wasliman, I., & Dianawati, E. (2023). Konsep Balance Scorecard Dalam Strategi Bisnis dan Pendidikan serta Deskripsi Implementasinya pada SMK Negeri 6 Garut Melalui Pendekatan Manejemen Berbasis Sekolah (MBS). *Reslaj: Religion Education Social Laa Roiba Journal*, 5(6), 2885-2895.
- Yulia, N. (2022). Pemanfaatan Ubi Jalar Oranye (*Ipomoea batatas* L.) dalam Pembuatan Minuman Probiotik sebagai Pangan Fungsional. *Journal of Pharmacopolium*, 5(1).
- Miftahatuzzakiyah, I. (2022). Formulasi dan Uji Karakteristik Gel Hand Sanitizer dengan Variasi Konsentrasi Carbomer 940 sebagai Gelling Agent. *Journal of Pharmacopolium*, 4(3).
- Sutiswa, S. I. (2023). *Farmasetika Dasar*.
- Sutiswa, S. I., Saripah, S. S., & Martihandini, N. (2024). FORMULATION AND CHARACTERIZATION OF ANTI-INFLAMMATORY TRANSDERMAL PATCH PREPARATIONS FROM THE EXTRACT OF PATAH TULANG (*Euphorbia tirucalli*). *Medical Sains: Jurnal Ilmiah Kefarmasian*, 9(1), 105-114.
- Aji, N., & Sutiswa, S. I. (2023). Formulation and characterization of instant powder combination of ginger, bangle, and lemon extract as an antioxidant. *Jurnal Farmasi dan Ilmu Kefarmasian Indonesia*, 10(3), 331-346.

- Martihandini, N., Denada, D., & Sutiswa, S. I. (2023). Formulation of Spray Gel Hand Sanitizer from Citronella Oil Using Gelling Agent Carbopol 940 and Humectant Propylene Glycol. *Indonesian Journal of Pharmaceutical Education*, 3(3).
- Sutiswa, S. I. (2023). Teknologi Formulasi Sediaan Steril.
- Denada, D. (2023). *Formulation and Evaluation of Hand Sanitizer Spray Gel Essential Oil Citronella (Cymbopogon winterianus) with Gelling Agent Karbopol 940 and Humectant Propylene Glycol* (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).
- Sutiswa, S. I., Martihandini, N., & Mareta, R. (2022, December). Uji Karakteristik dan Aktivitas Gel Hand Sanitizer Kombinasi Ekstrak Daun Sirih Hijau dan Ekstrak Daun Sirih Merah. In *Prosiding Seminar Nasional Diseminasi Hasil Penelitian Program Studi S1 Farmasi* (Vol. 2, No. 1).
- Sutiswa, S. I., Cahyati, Y., & Mudhakhir, D. (2019). Peningkatan Disolusi Rosuvastatin Calsium Dari Sediaan Tablet Dengan Teknik Liquisolid Dan Pembentukan Kompleks Inklusi. *Jurnal Riset Kefarmasian Indonesia*, 1(2), 93-102.
- Martihandini, N., Angelica, D. P., & Sutiswa, S. I. (2024). LIQUID SOAP FORMULATION FROM ETHANOLIC EXTRACT OF CASSAVA LEAVES (*Manihot esculenta* Crantz) WITH COCAMIDE DEA AS SURFACTANT. *Medical Sains: Jurnal Ilmiah Kefarmasian*, 9(1), 215-222.
- Sutiswa, S. I., Aji, N., & Handayani, N. (2024). PENINGKATAN PENGETAHUAN WARGA KECAMATAN MANONJAYA TENTANG TANAMAN OBAT YANG DAPAT DIMANFAATKAN SEBAGAI ANTI INFLAMASI. *Edukasi Masyarakat Sehat Sejahtera (EMaSS): Jurnal Pengabdian kepada Masyarakat*, 6(1), 122-127.
- Wulan, M., Rubiyanti, R., & Sutiswa, S. I. (2023, October). Uji Aktivitas Seduhan Biji Kopi Arabika (*Coffea arabica* L.) terhadap Bakteri *Escherichia coli* Penyebab Diare. In *Prosiding Seminar Nasional Diseminasi Penelitian Volume 3* (Vol. 3, No. 1).
- Sutiswa, S. I., Yulia, N., & Rezeki, R. S. (2023, October). Pengaruh Variasi Jenis Gelling Agent (Na-Cmc, HPMC, Carbopol 940) Terhadap Karakteristik Sediaan Gel Ekstrak Ranting Patah Tulang (*Euphorbia tirucalli*) Untuk Penyembuh Luka. In *Prosiding Seminar Nasional Diseminasi Penelitian Volume 3* (Vol. 3, No. 1).
- Sutiswa, S. I., Aji, N., & Handayani, N. (2023). Buku Saku Tanaman Obat Anti Inflamasi.
- Sutiswa, S. I., & Yulia, N. (2023). PERSONAL HYGIENE DAN PENGGUNAAN HAND SANITIZER YANG TEPAT DENGAN METODE PROBLEM BASE LEARNING PADA GURU TK YAA BUNAYYA. *Edukasi Masyarakat Sehat Sejahtera (EMaSS): Jurnal Pengabdian kepada Masyarakat*, 5(2), 68-72.
- Nurul Maulida, A. (2023). *Gambaran Tata Kelola Obat Emergency Di Ruang PONE D Puskesmas Bantarkalong Kabupaten Tasikmalaya* (Doctoral dissertation, Politeknik Kesehatan Tasikmalaya).
- Haevia Nafisah, H. (2023). *FORMULASI DAN KARAKTERISASI HYDROGEL PATCH EKSTRAK HERBA PEGAGAN (Centella Asiatica L Urban.) DENGAN BASIS PVP SEBAGAI PENYEMBUH LUKA BAKAR* (Doctoral dissertation, POLITEKNIK KESEHATAN KEMENTERIAN KESEHATAN TASIKMALAYA).
- Muhamad, G. (2023). *UJI STABILITAS FREEZE-THAW CYCLING SEDIAAN SPRAY GEL HAND SANITIZER* (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).
- Sholehah, T. D. N. (2023). *The Effect of Combination HPMC and PVP on the Matrix Characteristics of Meniran Herbs Extract (Phyllanthus niruri L.) Patch Preparations* (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).
- Veny, C. A. (2023). *Gambaran Pengelolaan Obat-Obatan di Puskesmas Salawu Dalam Menghadapi Bencana* (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).

- Saripah, S. S. (2023). *Formulation and Characteristics Test of Transdermal Patch Anti-inflammatory Preparations Ethanol Extract of Stems and Twigs Patah Tulang (Euphorbia tirucalli)* (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).
- Yulia, N., & Sutiswa, S. I. (2023). Hidup Sehat Menjaga Imunitas dengan Probiotik.
- Yulia, N., Sutiswa, S. I., & Herdiana, I. (2023). EDUKASI PENTINGNYA MENGGUNAKAN PROBIOTIK SEBAGAI UPAYA PENCEGAHAN TERJADINYA DYSBIOSIS DI KELURAHAN SETIARATU KOTA TASIKMALAYA. *Edukasi Masyarakat Sehat Sejahtera (EMaSS): Jurnal Pengabdian kepada Masyarakat*, 5(1), 52-56.
- Yulia, N., & Sutiswa, S. I. (2022). Pembuatan Minuman Probiotik Ubi Jalar Sebagai Upaya Peningkatan Kemandirian Ekonomi Keluarga di Kelurahan Setiaratu Kecamatan Cibeureum. *Prosiding Pengabdian Kepada Masyarakat Poltekkes Kemenkes Tasikmalaya*, 2(2), 147-151.
- Sutiswa, S. I., Nurlita, D., & Kosasih, E. D. (2022). Potensi Usaha Kecil Menengah Produk Olah Tanaman Obat Jahe di Kahuripan Tawang Kota Tasikmalaya. *Prosiding Pengabdian Kepada Masyarakat Poltekkes Kemenkes Tasikmalaya*, 2(2), 152-157.
- Angelica, D. P., Martihandini, N., & Sutiswa, S. I. (2022). UJI KARAKTERISTIK DAN AKTIVITAS ANTIBAKTERI SABUN CAIR EKSTRAK ETANOL DAUN SINGKONG (*Manihot esculenta Crantz*) DENGAN PENGGUNAAN COCAMIDE DEA SEBAGAI SURFAKTAN (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).
- Risdha Hikmatia Safitri, R., Shandra Isasi Sutiswa, S., & Tovani, S. (2022). FORMULASI DAN EVALUASI BLUSH CREAM MENGGUNAKAN EKSTRAK BUAH NAGA MERAH (*Hylocereus polyrhizus L.*) SEBAGAI PEWARNA ALAMI (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).
- Fauzi, S., Tovani, S., & Rani, R. (2022). ANALISIS KUALITATIF SENYAWA KIMIA KLOORIN PADA BERAS PUTIH YANG BEREDAR DI PASAR CIKURUBUK KOTA TASIKMALAYA (Doctoral dissertation, Poltekkes Kemenkes Tasikmalaya).
- Mira Rachmawati, M. R. (2022). *Analisis Kualitatif Bahan Kimia Obat Deksametason dalam Jmau Penambah Nafsu Makan yang Dijual Secara Online* (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).
- Puput Nur Trianny, P., Tovani, S., & Shandra Isasi Sutiswa, S. (2022). ANALISIS KUALITATIF KANDUNGAN MERKURI PADA SABUN MANDI PADAT PEMUTIH YANG BEREDAR DI PASAR CIKIJING KABUPATEN MAJALENGKA (Doctoral dissertation, POLITEKNIK KESEHATAN TASIKMALAYA).
- Sutiswa, S. I., & Rahman, A. A. (2020). Celery (*Apium graveolens L.*) Herba Extract Capsule Formulation as Anti-Ulcer. *JURNAL INFO KESEHATAN*, 18(2), 105-112.
- Lolowang, R. M. (2022). Relationship Between Physical Changes and Anxiety Premenopause Women in Kalasey 1 Village. *Interdisciplinary Social Studies*, 1(10), 1287-1295.
- Lolowang, R. M. (2008). Implementasi Manajemen peningkatan mutu berbasis sekolah di sekolah dasar. *Jurnal Ilmu Pendidikan Universitas Negeri Malang*, 15(2), 108153.
- Lolowang, R. M. (2020). Implementasi Manajemen Peningkatan Mutu Berbasis Sekolah Di Sekolah Dasar Kota Tomohon. *Educatio Christi*, 1(2), 235-244.
- Lolowang, R. M. (2024). Social Relationship Dynamics in a Remote Work Environment: the Psychological Impact of Long-Term Telecommuting. *World Psychology*, 3(2), 253-267.
- Lolowang, R. M., Lumi, S., & Kalesaran, F. (2024). The Influences of Parenting Patterns, Play Environment, and Family Characteristics on Preschool Children's Emotions. *Indonesian Research Journal in Education | IRJE |*, 8(2), 423-442.
- Lolowang, R. M. (2021). 2-Day Distribution System Can Be Realized Into 1 Day: Gap Evaluation According To Malcom Provus. *Technium Soc. Sci. J.*, 26, 911.

- Sondakh, D. S., Sompie, O., Lapian, S. L., Tulungen, F. R., Lolowang, R. M., Kampilong, J. K., ... & Kawuwung, Y. S. Agricultural Greenhouse Gas Emissions and Potential Mitigation Actions to Reduce the Impact of Climate Change. *Available at SSRN 4699764*.
- Wahyudiyono, W., Albashori, M. F., & Patriara, R. (2024). Influence Of Offline And Online Service Facilities To Community Satisfaction In Population And Civil Registration Office Kutai Kartanegara Regency East Kalimantan.
- Budiningrum, E. W., Wahyudiyono, W., & Murdapa, P. A. (2022). Kemasan Untuk Meningkatkan Kualitas dan Penjualan Produk. *Hikmayo: Jurnal Pengabdian Masyarakat Amayo*, 1(2), 58-67.
- Mursyid, M., Fahlefi, W., Wahyudiyono, W., & Maelana, H. W. D. (2023). Influence of Service Quality Dimensions On Passengers Satisfaction at Type-A Giwangan Bus Station Yogyakarta. *Business Management Journal*, 19(2), 131-142.
- Harahap, M. A. K., Iswadi, U., Albashori, M. F., Wahyudiyono, W., & Roza, N. (2023). Efektivitas Job Design Pada Employee Engegement Terhadap Kinerja Karyawan: Studi Literatur. *Journal of Economic, Bussines and Accounting (COSTING)*, 7(1), 967-976.
- Sutrisno, S., Djaniar, U., Rosdiana, R., Wahyudiyono, W., & Suliantoro, S. (2022). The Influence Of Trust, Brand Image, And Security On The Intention To Buy Tickets On The Tokopedia Website. *Jurnal Ekonomi*, 11(02), 1527-1532.
- Wahyudiyono, W., Wahyuning, S., & Fadila, N. (2022). Pengaruh Kualitas Pelayanan Terhadap Kepuasan Pasien Pada Instalasi Farmasi Di Rumah Sakit Tk Iii 04.06. 03 Dr. Soetarto Yogyakarta. *Albama: Jurnal Bisnis Administrasi Dan Manajemen*, 15(1), 85-97.
- Wahyudiyono, W. (2021). Pengaruh Kualitas Layanan Elektronik Terhadap Loyalitas Pelanggan "Buka Lapak" Melalui Kepuasan Pelanggan (Studi Kasus Di Kampus Ama Yogyakarta). *Kajian Ekonomi Dan Bisnis*, 16(1).
- Triansyah, F., & Wahyudiyono, W. (2024). Manajemen Logistik Obat Di Instalasi Farmasi Rumah Sakit At-Turots Al-Islamy Kabupaten Sleman Daerah Istimewa Yogyakarta. *Jmmu: Jurnal Mahasiswa Manajemen Dan Umum*, 1(1), 68-79.
- Rofik, M., Wahyuning, S., Nugroho, H. A., & Anwar, A. R. (2024). Pengaruh Pengembangan Program Desa Wisata Terhadap Peningkatan Pendapatan Masyarakat Bantul (Studi Kasus: Desa Wisata Tembi Timbulharjo Kapanewon Sewon Bantul DIY). *ALBAMA: Jurnal Bisnis Administrasi Dan Manajemen*, 17(1), 1-12.
- Wahyudiyono, W., Najib, K., & Suminah, S. (2023). Pengaruh Pendidikan Dan Pelatihan Terhadap Kompetensi Tenaga Kesehatan Di Rumah Sakit PKU Muhammadiyah Yogyakarta. *ALBAMA: Jurnal Bisnis Administrasi Dan Manajemen*, 16(1), 37-47.
- Subiyantoro, A., Wahyudiyono, W., Nugroho, H. A., Wahyuning, S., & Angraeni, W. (2022). Pengaruh Pengawasan Pimpinan Dan Kebijakan Work From Home Terhadap Kinerja Pegawai Pada Masa Pandemi Covid-19 Di Balai Pengembangan Kompetensi Pupr Wilayah V YOGYAKARTA. *Eqien-Jurnal Ekonomi dan Bisnis*, 11(03), 217-227.
- Mulyadi, T., Albashori, M. F., Cakranegara, P. A., Anwa, M. A., & Manda, D. (2022). Peran Kebijakan Mutasi Dan Penempatan Karyawan Terhadap Kepuasan Dan Kualitas Kerja Karyawan Outsourcing Perusahaan: Review Literature. *Jurnal Darma Agung*, 30(3), 505-520.
- Albashori, M. F., & Subandi, S. (2022). PENGARUH ETOS KERJA DAN RELIGIUSITAS TERHADAP KINERJA KARYAWAN BMT AL BAROKAH NGLUWAR SALAM MAGELANG. *Jurnal Riset Akuntansi dan Bisnis Indonesia*, 2(1), 1-18.
- Sunarni, S., Yusuf, M., Albashori, M. F., Sujila, K., & Tawil, M. R. (2024). PENGARUH MOTIVASI, KEPEMIMPINAN DAN DISIPLIN KARYAWAN TERHADAP KINERJA KARYAWAN. *JURNAL ILMIAH EDUNOMIKA*, 8(2).

- Albashori, M. F., & Nugroho, H. A. (2023). Pengaruh Harga dan Promosi Terhadap Keputusan Pembelian Perumahan PT Puriland Development Nasional Purworejo Tahun 2022. *Jurnal Riset Akuntansi dan Bisnis Indonesia*, 3(1), 21-40.
- BERHASIL, A. B. U. M. D. B., DESA, M. P., USAHA, P. M., USAHA, D. V. P. T. L., BATIK, M. B. T. P. K., GIRILOYO, T., ... & DI MASJID, G. M. Y. (2024). PENGARUH KUALITAS PELAYANAN KEFARMASIAN TERHADAP KEPUASAN PASIEN RAWAT JALAN DI RUMAH SAKIT UMUM DAERAH dr. SOEROTO NGAWI JAWA TIMUR.
- Muzakir, U., Baharuddin, B., Manuhutu, A., & Widoyo, H. (2023). Penerapan kecerdasan buatan dalam sistem informasi: Tinjauan literatur tentang aplikasi, etika, dan dampak sosial. *Jurnal Review Pendidikan dan Pengajaran (JRPP)*, 6(4), 1163-1169.
- Baharuddin, B., Wakkang, H., & Irianto, B. (2022). Implementasi Web Service Dengan Metode Rest Api Untuk Integrasi Data Covid 19 Di Sulawesi Selatan. *Jurnal Sintaks Logika*, 2(1), 236-241.
- Puspasari, A., Nurhayaty, E., Riftiasari, D., Yuniarti, P., Suharyadi, D., Martiwi, R., & Adawia, P. R. (2022). The effect of service quality perception and company image on customer satisfaction and their impact on customer loyalty Indihome. *International Journal of Social and Management Studies*, 3(2), 220-233.
- Mide, B., & Masnur, M. (2021). Aplikasi Virtual Tour Fakultas Teknik Berbasis Android Mobile. *Jurnal Sintaks Logika*, 1(2), 113-119.
- Baharuddin, B., Sitopu, J. W., Safarudin, M. S., Adam, M. W. S., & Safar, M. (2024). Mengenal Internet of Things (IoT): Penerapan konsep dan manfaatnya dalam kehidupan sehari-hari. *Journal Of Human And Education (JAHE)*, 4(4), 827-835.
- Aminuddin, R., & Rais, M. (2023). Perancangan Aplikasi Pengaduan Kerusakan Jalan Berbasis Geografic Information System (Gis). *JURNAL ILMIAH TEKNIK INDUSTRI DAN INOVASI*, 1(2), 26-34.
- Fadil, A. (2021). prototype sistem monitoring suhu dan kelembapan pada gedung sarang walet berbasis web. *Jurnal Sintaks Logika*, 1(3), 191-196.
- Syarifudin, A., Sanulita, H., Hajati, E. N., & Lumbantoruan, J. H. (2024). The Impact of the Blended Learning Model on Student Learning Independence during the Learning Process. *Journal of Education Technology*, 8(1).
- Susanto, R., Nasution, E. S., Sanulita, H., & Lumbantoruan, J. H. The Impact of Student Psychological Factors on Self-Regulation in Learning in Primary Schools. *Mimbar Sekolah Dasar*, 11(1), 150-162.
- Wijayanto, P. W., Supriyadi, T., Satyaninrum, I. R., Judijanto, L., Sanulita, H., & Lumbantoruan, J. H. Factors that Influence Teacher Self-Efficacy in Providing Education in the School Environment. *Mimbar Sekolah Dasar*, 11(1), 21-35.
- Harso, A., Amri, M., Susiloningtyas, R., Sanulita, H., Widoyo, H., & Santosa, T. A. (2024). The Influence of the Flipped Learning Model on Creative Thinking Ability in the Revolution 4.0 era. *Edumaspul: Jurnal Pendidikan*, 8(1), 438-445.
- Safari, A., Purwoko, P., Setiawan, Z., Noor, L. S., & Nurdiani, T. W. (2023). The Influence of Brand Image and Customer Experience on Customer Repurchase Intention with Product Quality as a Moderating Variable. *Jurnal Ilmiah Edunomika*, 8(1).
- Safari, A., Riyanti, A., Alfiana, A., Astuti, N., & Ristati, R. (2024). Education On The Use Of Qris As A Payment Tool To Increase The Productivity Of Msmes In Rural Communities. *Journal Of Human And Education (JAHE)*, 4(1), 539-544.
- Kartika, T., Pramadika, N. R., & Safari, A. (2016). Pengaruh Bauran Pemasaran Terhadap Keputusan Berkunjung Wisatawan Di Lawangwangi Creative Space-Dago Giri Bandung. *Jurnal Sains Terapan Pariwisata*, 1(1), 12-24.

- Safari, A., Hariyani, N. N., Desembrianita, E., Purnomo, H., & Fkun, E. (2023). Cultural Identity As Tourism Promotion Strategy In Malioboro Batik Market. *Riwayat: Educational Journal of History and Humanities*, 6(3), 1296-1301.
- Safari, A., & Riyanti, A. (2023). Analisis Technology Acceptance Model (TAM) Terhadap Minat Penggunaan Mobile Banking. *Jurnal Ilmiah Edunomika*, 8(1).
- Safari, A., & Riyanti, A. (2023). Strategi Pengembangan Daya Tarik Wisata dalam Meningkatkan Kunjungan Wisatawan di Curug Aseupan Parongpong. *Tourism Scientific Journal*, 8(2), 246-265.
- Sunerlan, S. A. K. N., Safari, A., & Riyanti, A. (2023). Pengaruh Penerapan Sapta Pesona Terhadap Kepuasan Wisatawan Di Situ Bagendit. *Manajemen dan Pariwisata*, 2(1), 116-129.
- Daryanto, D., Indrianty, S., & Safari, A. (2022). Pengaruh Meal Experience Terhadap Customer Satisfaction di Yoshinoya Japanese Restaurant TSM Bandung. *Manajemen dan Pariwisata*, 1(1), 113-131.
- Safari, A., Riyanti, A., & Fadli, U. M. D. (2024). The Influence of Electronic Service Quality on Customer Satisfaction with Brand Trust as a Moderating Variable. *Jurnal Ilmiah Edunomika*, 8(2).
- Safari, A., Riyanti, A., & Fadli, U. M. D. (2024). The Influence of Electronic Service Quality on Customer Satisfaction with Brand Trust as a Moderating Variable. *Jurnal Ilmiah Edunomika*, 8(2).
- Amruddin, A., Safari, A., Masita, E., Indrawati, R. A., & Utami, E. Y. (2024). The Urgency Of Digital Business In Improving The Rural Community Youth Organization's Business. *Journal Of Human And Education (JAHE)*, 4(1), 70-75.
- Agustiani, I. N., & Safari, A. (2023). Peningkatan Profesionalisme Guru SMK Pariwisata dalam Upscaling Kemampuan Siswa Berwirausaha. *Abdi: Jurnal Pengabdian dan Pemberdayaan Masyarakat*, 5(1), 139-144.
- Safari, A., Afriza, L., & Riyanti, A. (2023). Tourism Village Assistance in Purwakarta Regency (Case Study of Indonesian Wanayasa Village). *Asian Journal of Business Research Volume*, 13(2).
- Agoes, A., Mulyana, H., & Safari, A. (2021). Tourism as a motive force in preserving traditional culture (Case of Cireundeu Village). *Cultural Communication and Socialization Journal (CCSJ)*, 2(1), 27-31.
- Maryani, E., Safari, A., Riyanti, A., & Mulyana, H. Thematic Park As Recreational Areas: Recidents Preferences. *Jurnal Geografi Gea*, 23(2), 159-172.
- Maryani, E., Safari, A., Riyanti, A., & Mulyana, H. (2023). 32. Green Open Space (GOS) in the Form of a City Park as a Population's Recreation Place and Their References on the Thematic Park in Bandung City. *Responsible Tourism and Hospitality (ICRTH) 2022*, 124.
- Mahendra, G. S., Ohyver, D. A., Umar, N., Judijanto, L., Abadi, A., Harto, B., ... & Sutarwiyasa, I. K. (2024). *Tren Teknologi AI: Pengantar, Teori, dan Contoh Penerapan Artificial Intelligence di Berbagai Bidang*. PT. Sonpedia Publishing Indonesia.
- Sudirman, A., Bangun, R., Krisnanik, E., Putro, S. E., Safari, A., Alfinuri, N., ... & Awaludin, D. T. (2024). *BISNIS INFORMASI*.
- Varlitya, C. R., Judijanto, L., Safari, A., Awa, A., Daffa, F., Purnamaningrum, T. K., ... & Tamzil, A. M. (2024). *ECOPRENEURSHIP: Teori dan Prinsip Ekonomi Lingkungan*. PT. Sonpedia Publishing Indonesia.
- Gai, A. M., Dwijayani, H., Pattiruhu, F. J., Joesidawati, M. I., & Safari, A. (2024). Analysis of The Influence of Comprehensive Environmental Study and Regional Heritage Preservation on The Growth In The Valuation of Tourism Site Towards World Class Tourism. *Innovative: Journal Of Social Science Research*, 4(3), 7287-7295.

- Noor, L. S., SE, M. M., Arini Hidayah, S. E., Paramarta, H. V., Reymond Sangkay, S. E., Abdul Wahab, S. E., ... & Widanti, N. P. K. (2024). *PRINSIP-PRINSIP MANAJEMEN*. CV Rey Media Grafika.
- Awa, A., Safari, A., & Riyanti, A. (2024). Peran Digital Marketing pada UMKM dengan Prinsip-prinsip Syariah. *Manajemen dan Pariwisata*, 3(2), 249-273.
- Safari, A., Awa, A., Damaianti, I., Wicaksono, T., Huda, M., Haryati, T., & Wiraguna, S. A. (2024). E-Commerce Inovasi, Tren Dan Praktik Terbaik Dalam Perdagangan Elektronik.
- Agoes, A., & Safari, A. (2024, July). Motivational patterns for engaging in heritage bus city tours among youth tourists (Generation Y and Z): an unsupervised machine learning analysis. In *IOP Conference Series: Earth and Environmental Science* (Vol. 1366, No. 1, p. 012044). IOP Publishing.
- Safari, A., & Agoes, A. (2024). Encouraging Responsible Tourists: Strategies for Sustainable Tourism. *ABDIMAS: Jurnal Pengabdian Masyarakat*, 7(2), 636-643.
- Rofi'i, A., & Susilo, S. V. (2022). Kesulitan membaca permulaan pada pembelajaran bahasa Inggris siswa sekolah dasar. *Jurnal Cakrawala Pendas*, 8(4), 1593-1603.
- Rofii, A., Herdiawan, R. D., Nurhidayat, E., Fakhrudin, A., Sudirno, D., & Nahdi, D. S. (2021). Penyuluhan tentang bahaya pergaulan bebas dan bijak bermedia sosial. *Bernas: Jurnal Pengabdian Kepada Masyarakat*, 2(4), 825-832.
- Rofii, A. (2023). Kesulitan berbicara siswa sekolah dasar dalam pembelajaran bahasa Inggris. *Jurnal Elementaria Edukasia*, 6(4), 1895-1904.
- Rofi'i, A., Firdaus, D. R., & Moridu, I. (2023). The Analysis of User Acceptance Using UTAUT and Delone & McLean Model: Study Case of Banking Mobile Application. *Journal of Information System, Technology and Engineering*, 1(1), 21-25.
- Rofi'i, A., & Rafli, Z. (2019). Narrative Writing in Novel Towards EFL Learning. *KnE Social Sciences*, 139-152.
- Rofii, A., Nurhidayat, E., Firharmawan, H., & Prihartini, E. (2023). Pelatihan Peningkatan Professional Competence Guru Dalam Mengintegrasikan Teknologi Dalam Pembelajaran Di MGMP Bahasa Inggris SMK Kab. Majalengka. *BERNAS: Jurnal Pengabdian Kepada Masyarakat*, 4(3), 1915-1921.
- Rofi'i, A., Siska, W., Yunus, N., Purnama, Y., & Sholihah, H. I. A. (2024). Information and communication technology (ict) integration in the teaching of English: A systematic review. *International Journal of Teaching and Learning*, 2(3), 782-794.
- Rofi'i, A., & Herdiawan, R. D. (2024). The optimization of hybrid technology in synchronous and asynchronous speaking class. *Journal of Information System, Technology and Engineering*, 2(1), 142-152.
- Rofii, A., Budiman, I. A., Sudirno, D., & Nahdi, D. S. (2023). Inovasi Produk Olahan Lele (OLELE) Untuk Meningkatkan Pemberdayaan Umkm Melalui Konten Digital di Desa Dukuh Tengah Kabupaten Tegal. *BERNAS: Jurnal Pengabdian Kepada Masyarakat*, 4(4), 3185-3192.
- Rofi'i, A., Nurhidayat, E., & Firharmawan, H. (2023). Teachers' Professional Competence in Integrating Technology: A Case Study at English Teacher Forum in Majalengka. *IJLECR (International Journal of Language Education and Cultural Review)*, 9(1), 64-73.
- Rofi'i, A., & Susilo, S. V. (2023). The Development of Teaching Materials Based on Mobile Learning in English Learning for Elementary Schools. *AL-ISHLAH: Jurnal Pendidikan*, 15(2), 2062-2075.
- Rofiâ, A. (2017). A comparative analysis on extrovert and introvert students towards their speaking skill. *ETERNAL (English Teaching Journal)*, 8(2).

- Rofiâ, A., Rukmini, D., & Hartono, R. (2014). Improving Students' Motivation In Writing Descriptive Texts by Using The Mind Mapping Technique. *English Education Journal*, 4(2).
- Rofi'i, A., Herdiawan, R. D., & Rosidah, A. (2023). Student's perception on classroom management during online learning. *Jurnal Educatio FKIP UNMA*, 9(2), 993-1000.
- Rofe'i, A., Sulhah, S., Heryatun, Y., & Fitriani, D. (2024). Speech Acts Analysis of Jokowi's Speech on National Santri Day Commemoration. *English Education, Linguistics, and Literature Journal*, 3(1), 33-38.
- Rafii, A. (2017). Improving students' motivation in writing descriptive texts by using mind mapping. *ELT Echo: The Journal of English Language Teaching in Foreign Language Context*, 2(2), 147-157.
- Rofi'i, A., Sumartini, S., Susilo, S. V., & Tundreng, S. (2023). Designing Mobile Games Application for Digitalization of English Teaching and Learning Materials for Elementary School. *Indonesian Journal Of Educational Research and Review*, 6(3), 488-500.
- Rofi'i, A., & Nurhidayat, E. (2020, March). The impact of english EFL technology powerpoint in learning speaking for english pre-service teacher. In *Journal of Physics: Conference Series* (Vol. 1477, No. 4, p. 042058). IOP Publishing.
- Rofi'i, A., & Nurhidayat, E. (2019, September). The Impact of English EFL in Learning Speaking for English Teacher. In *Prosiding Seminar Nasional Pendidikan* (Vol. 1, pp. 1338-1344).
- Rofi'i, A., Dudu, S. S., Devi, A. Y., & Budi, F. (2023). Implementasi media pembelajaran augmented reality (AR) dalam meningkatkan kemampuan literasi siswa. *Jurnal Elementaria Edukasia*, 6(1), 344-350.
- Rofii, A., Fakhrurozi, R., Nahdi, D. S., Cahyaningsih, U., & Sudirno, D. (2023). Budaya literasi dalam meningkatkan minat baca siswa di SMPN 3 Leuwimunding. *BERNAS: Jurnal Pengabdian Kepada Masyarakat*, 4(1), 291-296.
- Rofi'i, A. (2020, November). Model Belajar Kolaboratif untuk Meningkatkan dalam Keterampilan Menulis. In *Prosiding Seminar Nasional Pendidikan* (Vol. 2, pp. 509-525).
- Rofi'i, A. (2023). Penerapan Teknologi Informasi dalam Manajemen Pendidikan Islam: Tantangan dan Peluang. *JIEM (Journal of Islamic Education Management)*, 7(2), 157-163.
- Rofi'i, A., Nurhidayat, E., & Santoso, E. (2022). Media Pembelajaran Berbasis Video Dalam Meningkatkan Hasil Belajar Siswa. *Jurnal Educatio FKIP UNMA*, 8(4), 1589-1594.
- Rofii, A., & Syarifah, E. F. (2024). The use of innovative technology in teaching speaking skills to elementary school teacher education students. *Jurnal Cakrawala Pendas*, 10(3), 458-470.
- Rofi'i, A. (2018). The Implementation of Teaching English (Case Study at Islamic Boarding School). *Wiralodra English Journal (WEJ)*, 2(1), 117-131.
- Rofi'i, A., Saputra, D. S., Yonanda, D. A., & Febriyanto, B. (2024). Implementasi Media Pembelajaran Augmented Reality (AR) dalam Meningkatkan Kemampuan Siswa. *Jurnal Elementaria Edukasia*, 6(1).
- Rofi'i, A., & Fakhrurozi, R. (2022). Penyuluhan Tentang Aktualisasi Budaya Literasi Bagi Santri Di Lembaga Pondok Pesantren. *Papanda Journal of Community Service*, 1(1), 7-12.
- Agus, R. I. (2021). The use of information and communication technology (ICT) in learning writing narrative. *Journal of English Language Learning*, 5(2), 422145.
- Rofi'i, A., Herdiawan, R. D., Nurhidayat, E., & Fakhrudin, A. (2023). Keterampilan Berbicara Bahasa Inggris Melalui Pelatihan yang Efektif untuk Santri di Kabupaten Majalengka. *SANISKALA: Jurnal Pengabdian Masyarakat*, 1(1), 22-30.
- Rofii, A., Herdiawan, R. D., Nurhidayat, E., & Nahdi, D. S. (2022). Kampung Literasi dalam Upaya Meningkatkan Minat Baca di Taman Baca Masyarakat (TBM) Nurul Huda

- Sindanghaji Palasah Majalengka. *BERNAS: Jurnal Pengabdian Kepada Masyarakat*, 3(2), 162-170.
- Rofi'i, A. (2025). The Use Of Technology In The Education Of Children With Special Needs: A Review of Recent Literature. *INJOSEDU: International Journal of Social and Education*, 2(2), 56-65.
- Rofi'i, A., Pambudi, N., Muthawali, D. I., Safar, M., & Kurniadi, P. (2024). Integrating Global Perspectives Into English Curriculum: a Literature Review On Cross-Cultural Competence In Language Education. *Jurnal Review Pendidikan dan Pengajaran (JRPP)*, 7(2), 3730-3737.
- Rofi'i, A. (2022). Students' Difficulties in Writing Narrative Text. *Papanda Journal of English Education*, 1(1), 24-28.
- Rofi'i, A., & Noermanzah, N. (2021). Reading Strategy on Internet for Enhancing Reading Proficiency. *Silampari Bisa: Jurnal Penelitian Pendidikan Bahasa Indonesia, Daerah, dan Asing*, 4(1), 93-106.
- Rofi'i, A., & Nurhidayat, E. (2019). Students' Perception on EFL Speaking for English Teacher. *EnJourMe (English Journal of Merdeka): Culture, Language, and Teaching of English*, 4(2), 88-93.
- Rofii, A. Comparative Descriptive Analysis Of Texts With Translation Production Texts Help Machine Translation. *2nd ICET Theme: "Improving The Quality Of Education And Training Through Strengthening Networking"*, 34.
- Rofi'i, A. Improving Students' reading Comprehension Through Cooperative Integrated Reading And Composition Technique. *Journal of English Language Learning*, 1(1), 318834.
- Suriana, S., Multazam, A. M., & Arman, A. (2021). Pengaruh Edukasi KB IUD Terhadap Pengetahuan, Sikap dan Minat Akseptor KB pada Masa Pandemi Covid-19 di Rumah Sakit Umum Daerah Kota Makassar: The Effect of IUD Family Planning Education on Knowledge, Attitudes and Interests of Family Planning Acceptors during the Covid-19 Pandemic at the Makassar City Regional General Hospital. *Journal of Muslim Community Health*, 2(4), 28-40.
- Asrina, A. (2019). Fungsi Seksual Perempuan Menopause di Kota Makassar Tahun 2018. *Al-Sihah: The Public Health Science Journal*, 11(1), 40-48.
- Rosdiana, R., Arman, A., & Multazam, A. (2018). Praktik Merariq pada Masyarakat Sasak di Kecamatan Gerung Kabupaten Lombok Barat. *Window of Health: Jurnal Kesehatan*, 166-178.
- Bakri, R., Alwi, M. K., & Multazam, A. M. (2023). Pengaruh Komsumsi Kurma Ajwa (*Phoenix Dactylifera* L) Terhadap Peningkatan Kadar Hemoglobin Pada Kejadian Anemia Remaja. *Journal of Muslim Community Health*, 4(3), 108-116.